



YOU CAN DO ANYTHING IN A ROYAL WOLF

ROYAL WOLF DAMAGE WAIVER

In this document, **Royal Wolf** means United Rentals Australia Pty Ltd t/a Royal Wolf Australia, a United Rentals Company

WHAT IS ROYAL WOLF'S DAMAGE WAIVER?

Royal Wolf's Damage Waiver is included in the total cost of hire on all rental products of Royal Wolf, as a way to reduce the cost of unexpected damage to the total products on hire. It does not remove your responsibility for repairs above the first \$150 ex GST.

WHEN IS THE DAMAGE WAIVER APPLIED?

When hiring a product from Royal Wolf, the Damage Waiver is automatically applied to your order, and charged daily or monthly, as applicable. An exception can be made for ABN customers who provide a Public Liability Certificate of Currency covering loss or damage to the Equipment, for the full as new replacement value, and approved by Royal Wolf

WHAT DOES DAMAGE WAIVER COVER?

Damage Waiver covers repairs only. It does not include loss, theft or destruction of a unit or the removal of rubbish. Removal of rubbish will be charged back to you upon return of the equipment.

COVERED BY DAMAGE WAIVER?	YES	NO
Structural Damage up to \$150 ex GST	X	
Removal of Rubbish		X
Container loss, theft or destruction		X
Damage to goods shipped inside the container		X
Damage to other equipment or property		X

HOW DOES IT WORK?

An example: When you return a rented product to Royal Wolf, the item will be inspected for damage. If it is deemed to have sustained damage and the cost of repairs is \$250 ex GST, Royal Wolf will waive \$150 ex GST under the Damage Waiver reducing your liability to \$100 ex GST.

WHAT IS THE COST OF DAMAGE WAIVER?

The cost of damage waiver is set-out in your Royal Wolf Hire Quote. For further information, please refer to Royal Wolf Hire Terms and Conditions available <https://www.royalwolf.com.au/terms-and-conditions>

IS DAMAGE WAIVER THE SAME AS INSURANCE

No. Damage Waiver is not the same as Insurance